

The Manager
La Barbarie Hotel
Saints Bay, St. Martin's
Guernsey GY4 6ES

30/4/09

Dear Sir or Madam

My friend and I had the pleasure of staying at La Barbarie from the 24-27 April, and this is just a short note to say thank you to you all for a wonderful stay.

The hotel was splendid, the bedroom suite was very welcoming, especially with the bottle of wine, and the beds were comfortable. All the staff were willing to go the "extra mile", to ensure the wellbeing of the guest. As evidenced by our experience and something I overheard whilst waiting for a taxi. A guest came down and asked if there was a phone charger available for a Nokia phone, there was not, however, the receptionist offered to charge his phone up on her card charger for him, what a great team you have working with you.

We enjoyed the meals we ate in the hotel and dinner on the Sunday evening was exceptional. The waiter could not do enough to make sure our meal was a success.

We had arrived feeling tired and weary, but the hotel, the staff and the comfort we experienced really helped to revive and refresh us. We left feeling very refreshed and ready for the fray.

I enclose a photo, taken by a staff member! of two very happy and refreshed departing guests.

Yours most sincerely

Mrs E F Garner and Dr. M. Elphinstone